

# TOTAL QUALITY MANAGEMENT SYSTEM

## Training Program



**This Program is ideally suited to following individuals who are:**

- **Fresh University Graduates and like to get the knowledge of Quality Management Systems.**
- **Already working class who are willing to update and learn the new methodologies of Quality Systems.**
- **In learning stage and want to be a good and reputable jobs in the market and are like to enhance their skills in Quality Systems and Its Standards.**

**Program is offered by: 3D Educators – Trainers & Consultants**

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**3D EDUCATORS**

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**TRAINERS & CONSULTANTS**

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# Program Details

## Inauguration

The Training Program will be inaugurated by a senior member of 3DEducators

## Program Structure

Number of classes in a week	One Class Per Week
Duration of each class	2-Hour
Total Duration	<b>16 Hours</b>

## Other Learning Activities:

Classroom Assignments	2
Presentations by Trainees	1

## About the Program Designer & Instructor

The "Quality Management System" Program has been designed and will be conducted by Senior most Manager and Lead Auditors who having the huge experience of training and consulting. They have worked with various large multinational organizations and provide the trainings in local and abroad.

The Trainers who are conducting this program are have on the position of the following:

- ✓ Lead Auditors
- ✓ Quality Management Consultants

They trainers are foreign qualified and having the degrees of MBA, and audit back ground

As Consultant & Senior Trainers the team of trainers from Quality side we **3D Educators – Trainers & Consultants** would not compromise on the faculty.

## Program Syllabus

### Course Outline:

- Principles of Management, Quality Leadership, Quality Gurus Teaching,
- Quality Principles, Quality Philosophy, Deming 14 points
- Overview of ISO Principles, ISO9000 Standard,
- Quality Processes Quality Policy, Quality Objectives, Quality Manual, Quality Audit
- People Development and Team building
- Total Quality Management (TQM)
- Continual Quality Improvement Tools and application, PDSA cycle
- Quality tools and techniques, Fishbone technique, Control Chart,
- Tools and techniques for process improvement
- Brainstorming, Process Charts, Histogram, Pareto Diagram
- Performance Measurement
- TQMEX Model
- Business Process Re-Engineering
- Quality Control Circles
- Overview and concept of Six Sigma